

Note: There are 4 types of Dejavo card reader; Z8 and Z11 for the United States and Z8 and Z11 for Canada. You will need to have one of these card readers before you can begin the integration.

This Dejavo integration is compatible with Android and Windows till systems.

Do I have an Android or Windows till system?

A **Windows** till system will have the clock in the bottom right corner of the desktop, as well as the Windows icon in the bottom left corner. An **Android** till system will have the clock in the top right corner of the screen, as well as three app icons - POS, Network Details, Rescue.

Credentials

US Z8

Serial number: 118816570280

Register ID: 37485002

Auth key: 8Ezyad8xxd

US Z11

Serial number: 118110325286

Register ID: 37485001

Auth key: 8Ezyad8xxd

Canada Z8

Serial number: 118816570272

Register ID: 37565002

Auth key: xuPTU2ATbF

Canada Z11

Serial number: 118110325299

Register ID: 37565001

Auth key: xuPTU2ATbF

Physical card reader setup

1. Plug one end of the power cable into the card reader
2. Plug the other end of the power cable into a plug socket
3. Plug one end on the ethernet cable into the card reader
4. Plug the other end of the ethernet cable into your router

Installing the app

The steps below will need to be completed via **Google Chrome** using a Windows till system or laptop/PC/smartphone.

1. Log into your **Epos Now Back Office** via Google Chrome (**eposnowhq.com**)
2. Select **APPS** (left hand side)
3. Click onto **any** app (the URL bar will look something like this - **https://www.eposnowhq.com/Apps/App/111**); remove the numbers from the end of the URL bar and replace them with **999** and select enter on your keyboard

4. On the next page, select **GET FREE APP**
5. Select **INSTALL FREE APP**

The Dejavoo app will now be installed on your Back Office.

Back Office setup

1. Log into your **Epos Now Back Office** with your username and password
2. Select **APPS** (bottom left corner)
3. Select **My Apps** (along the top)
4. Locate the **Devajoo** app you installed earlier and select **SETUP**
5. On the following page, under the **Merchant Details** section select the **location** of the card reader (using the drop down menu)

Merchant Details

In this section you can enter the details of the terminals that you have at each location.

6. Under the **Add a Terminal** section, enter the card readers name into the name field (this will depend on the card reader model you have) i.e. Dejavoo Canada Z11
7. Enter the **Register ID**
8. Enter your **Region** i.e. Canada
9. Under the **Auth Key** section, enter your **auth key**

Add a terminal

Details	
Name	<input type="text"/>
Register ID	<input type="text"/>
Region	<input type="text" value="Canada"/>

10. Select **Add Terminal**
11. Select **Save Settings** (bottom right corner)

Front Till setup

1. Log into your **Front Till** using the staff name and passcode

Note: If you are unsure on how to access your Front Till from the Back Office, select the **TILL** button located on the left hand side.

2. Select the **3 lines** (top left corner)
3. Select **Cloud Sync** (this will sync all changes from the Back Office to the Front Till)
4. Once the sync is complete, select the **3 lines** (top left corner)
5. Select **Settings**
6. Select **Peripherals** (along the top of the page)

7. Toggle on **Enable Dejavo payments** (toggle will appear blue when on)
8. Toggle on **Enable debit transaction processing** to enable debit transactions (toggle will appear blue when on)
9. Select the **back arrow** (top left corner) to head back to the Front Till homescreen

Testing a transaction

You can now test a transaction on your **Front Till** to make sure your new Dejavo card reader is communicating with your till system.

1. Select the **Misc. Product** action button found at the bottom right and click the **+** sign on the top left of the screen. Enter any product name and enter a small amount (1p/cent) and press **Add**. The product will appear in the **transaction panel** on the right.
2. Select **PAY**
3. Select the **tender** as Dejavo

You will then see a pop up on the screen confirming that Epos Now software is connecting to the Dejavo card reader, be sure to check the card reader screen to see if it's showing the amount. If the transaction amount is showing on the card reader, you can now take payment. The till system will receive a signal from the Dejavo card reader and will cash off the payment on the Epos Now software.